### Sprint |

### REDACTED VERSION AVAILABLE FOR PUBLIC INSPECTION

June 19, 2015

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, SW, Room TW-A325 Washington, DC 20554

Accepted / Filed

JUN 19 2015

Re:

WC Docket No. 9455 FILE COPY ON GINAL Sprint Corporation Form 481

Federal Communications Commission Office of the Secretary

Dear Ms. Dortch:

Sprint Corporation ("Sprint"), on behalf of Virgin Mobile USA, hereby submits its Form 481 reports in accordance with Section 54.422 of the Commission's Rules (47 C.F.R. § 54.422). A Form 481 is being submitted for each of the 41 jurisdictions in which Virgin Mobile USA was designated a Lifeline-only ETC. As each Form 481 included two common attachments (a letter from CTIA to Sprint advising that Sprint is deemed compliant with the Voluntary Consumer Code, filed in support of Line 500 of Form 481; and a document entitled "Sprint Business Continuity Program Overview," filed in support of Line 600 of Form 481), only one copy of these attachments is included in the instant filing.

The Form 481 for 11 states (AR, CO, CT, KS, MI, MO, NC, NY, OR, TN, and VA) includes information relating to network outages for which confidential treatment is requested. An original plus one copy of the unredacted form, marked "CONFIDENTIAL, NOT FOR PUBLIC INSPECTION," are being submitted in paper format. An original plus one copy of the redacted form, marked "REDACTED, AVAILABLE FOR PUBLIC INSPECTION," also are being submitted in paper format.

The Form 481s for Virgin Mobile's remaining 30 states are being filed electronically in WC Docket No. 14-58.

If you have any questions, please contact me at (703) 433-4503.

Respectfully submitted,

/s/ Norina T. Moy

Norina T. Moy Director, Government Affairs

Enclosures

No. of Copies rec'd 0+1
List ABCDE

# REDACTED, AVAILABLE FOR PUBLIC INSPECTION

(T)	and Self - Carrièr Amuel Peroning Dave Collection Form		1,415.3 <u>1</u> 1,415.3 <u>1</u> 1,317.4374	ng Co. Kart (1970) termo	n er er er den
<010>	Study Area Code	409025			
<015>		Virgin Mobile USA	LP	Accep	ted / Filed
<020>	Program Year	2016			
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster		JUN	19 2015
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9137626107 ext.		Federal Commu Office of	nications Commission
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@sp	rint.com		and doorongly
AMMUA	ve सबस्वीत्वारोड् ज्वार Aut व अस्तराबस्ड			THE RESERVE THE PERSON NAMED IN COLUMN 2 IS NOT THE OWNER.	CompCulop
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	2 2 1 1	
<200>	Outage Reporting (voice)		(complete attached worksheet)		/
<210>	< check box if no	outages to report			11/2/11/4
<300>	Unfulfilled Service Requests (voice)				
<310>	Detail on Attempts (voice)				1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
			(attach	descriptive document)	
<320>	Unfulfilled Service Requests (broadband)				SESSES.
<330>	Detail on Attempts (broadband)		(attac	h descriptive document)	
<400>	Number of Complaints per 1,000 customers (voice)				
<410>	Fixed				<del></del>
<420>	Mobile 0.3843				L - 1
	Number of Complaints per 1,000 customers (broadt	oand)			1011111111
<440> <450>	Fixed Mobile				
<500>	Service Quality Standards & Consumer Protection Ri	ules Compliance	(check to indicate certification)		
<510>			(attached descriptive document	, [	
			particular description described	, <u> </u>	
			¥.	e. E.	
<600>	Functionality in Emergency Situations 409025AR610.pdf		(check to indicate certification)		<b>_</b>
			(attached descriptive document)		1
<610>				1	
200	Land to the same of the same o				
<700>	Company Price Offerings (voice) Company Price Offerings (broadband)		(complete attached worksheet)		
<800>	Operating Companies and Affiliates		(complete attached worksheet) (complete attached worksheet)		/
	Tribal Land Offerings (Y/N)?	(if ye	es, complete attached worksheet)		
<1000>	Voice Services Rate Comparability Certification		1		
<1010>	•		(attach descriptive document)		
<1100>	Certify whether terrestrial backhaul options exist (Y	es or No) OO	(if not, check to indicate certificat	tion)	
<1110>			(complete attached worksheet)		
	Terms and Condition for Lifeline Customers  Price Cap Carriers, Proceed to Price Cap Additional I	Documentation Works	(complete attached worksheet)	18 18 18 18 18 18 18 18 18 18 18 18 18 1	Ne Your 19
	Including Rate-of-Return Carriers affiliated with Pri			1 <u>. 11. 12. 14.</u>	
<2000>	tive annual are 🔻 autor at volument proposition at the annual field of the entire of the second and the second at	vor na 004n Bat onn e 2011 (1992) (1997) (1997) (1997) (1997)	(check to indicate certification)	7.146	
<2005>	Date of Detrom Coming December 1999 at 200	Danumantati 11/ 1	(complete attached worksheet)		12 2 6 2 2 3
<3000>	Rate of Return Carriers, Proceed to ROR Additional	ocumentation Works	neet (check to indicate certification)		1 3 2 2 3 4 3
<3005>			(complete attached worksheet)	ALC: UNIVERSITY OF	

CONTRACTOR OF THE PARTY OF	rvice Quality Improvement Reporting		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	409025	* 1
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	(yes / no ) O	The state of the s
<111>	year plan" filed with the FCC?	(yes / no )	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a	Name of Attached Document
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall submitted at the wire center level or census block as appropriate.	e-year	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		**
<114>	Report how much universal service (USF) support was received		
<115>	How much (USF) was used to improve service quality and how support was used to impro	ove service quality	
<116>	How much (USF) was used to improve service coverage and how support was used to imp	prove service coverage	
<117>	How much (USF) was used to improve service capacity and how support was used to improve	rove service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	409025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
						<u> </u>	40			***************************************	
							V				
		5				***************************************					
					9	See attached	1				
					wo	rksheet					
										N	
	4.00		84 05			1 7	Area a				22.25
							1 17 1700				
	-										
											7
	2	-									

<010>	Study Area Code	409025	2 3			
<015>	Study Area Name	Virgin Mobile USA LP	7 7 7	NAME OF THE PARTY OF		
<020>	Program Year	2016	- X	- 27 - 27	******	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster				
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.				WARRY AT COLUMN
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com			F	

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
itate	Exchange (ILEC)	SAC (CETC)	nate type	Service nate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
		-						
				vx				
							3 4	
	III.							-
	and a second		375-3157-5-5					36
								-
	1							
	**************************************	u 11					TM - 10 - 10 - 10 - 10 - 10 - 10 - 10 - 1	
		-	-				- W W W W W W W W.	
-						he so a b		
						100		

<010>	Study Area Code	409025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

and South of South Colored

					34h.		1.44	
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken Wher Limit Reached (selec
					-			
								2 1
						100		
			1					

	STREET, CONTRACTOR STREET, STR			
:010>	Study Area Code		409025	172
<015>	Study Area Name		Virgin Mobile USA LP	
<020>	Program Year		2016	
<030>	Contact Name - Person	USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>		9137626107 ext.	
<039>	Contact Email Address	Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<810>	Reporting Carrier	Virgin Mobile USA LP		
<811>	Holding Company	Softbank Corp.		
<812>	Operating Company	Virgin Mobile USA LP		

13>		Si22:	and the second of the second o
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See att	ached workshe	not
	oee att	acried workship	
		- X	
			Are the second s

医引导性	Actional Reporting	Section 459
ble (ctal)	Laten Sudn	90/06 (e.m.) 190/06 (e.m.)
		(cuy.2003)
<010>	Study Area Code	409025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <0	30> 9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <	030> andy.m.lancaster@sprint.com
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	
		Name of Attached Document
to confi	company serves Tribal lands, please select (Yes,No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
	combination william of the biocopes	
<925>	Compliance with Land Use permitting requirements	

<927> Compliance with Environmental Review processes
<928> Compliance with Cultural Preservation review processes
<929> Compliance with Tribal Business and Licensing requirements.

	ongressent Bould of Repoliting	FeC Form 451 GMB Common No. 3060 3386/OMB Control No. 3060 0819 55 at ly 2016
<010>	Study Area Code	409025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(a).	kbps

(0200) II. ISANG	nns sind con elecentral trialiste (Customars)	#CGTOHT[48] #2 PAVB CONSIDERTED CONTROL OF THE CONT
Dev Coll	agalon (Rongo	NAME OF THE PARTY
<010>	Study Area Code	409025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website HTTP ht	tp://www.assurancewireless.com/Public/TermsandConditions.aspx
"Please ch	neck these boxes below to confirm that the attached document(s), on line 1210,	
	bsite listed, on line 1220, contains the required information pursuant to	
	(a)(2) annual reporting for ETCs receiving low-income support, carriers must	
400 CO 100 CO 10	NATE OF STATE OF STAT	
annually r	eport.	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

	Suppose 1	Travel of the second of the se
	er a gravitation de la company de la comp	
10>	Study Area Code	
	Study Area Code	409025
_	Program Year	Virgin Mobile USA LP
-	Contact Name - Person USAC should contact regarding this data	2016
	Contact Telephone Number - Number of person identified in data line <030>	Andrew M. Lancaster
	Contact Email Address - Email Address of person identified in data line <030>	9137626107 EXL.
		andy.m.lancaster@sprint.com
		s a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reduc
		mation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
)11a>	3rd Year Certification {47 CFR § 54.313(b)(1)ii}	
11b>	Attachment {47 CFR § 54.313(b)(1)ii}	
	, 1120 miles (1, a) 113 a 1122 (a)(2)(1)	1
	8	
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	)
012>	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))	
2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
2016>	Certification Support Used to Build Broadband	
2017>	Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification	
2018>	5th year Broadband Service Certification	
2019>	Interim Progress Certification	
2020>	Please check the box to confirm that the attached document(s), on lin	ne 2021 contains the required information
	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support si	shall provide the number, names, and
	addresses of community anchor institutions to which began providing	g access to broadband service in the
	preceding calendar year.	
021>	Interim Progress Community Anchor Institutions	
44.1	internal rogices community Amenor institutions	
		Name of Attached Document(s) Listing Required Information

s contro		
<010>	Study Area Code	200015
<015>	Study Area Name	409025 Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lançaster
<035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	9137626107 ext. andv.m.lancaster@sprint.com
CHECK t		t to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47
		e Information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan	
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i))	Λ
		Name of Attached Document Listing Required Information
	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre providing access to broadband service in the preceding calendar year.	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
		Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)
(3014)	If yes, does your company file the RUS annual report	(Yes/No)
		, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for	, contains the required miormation pursuant to § 54.5 (5(1)(2) compliance requires.
(3013)	Telecommunications Borrowers)	4
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Car	sh Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual	1 ' '
	report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) O
(5020)		
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	rmat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ish Flows
(3021)	Management letter and audit opinion issued by the independent certified pu	blic accountant that performed the company's financial audit
	If the response is no on line 3018, please check the boxes below	
	to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),	
	contains:	
(3022)	Copy of their financial statement which has been subject to review by an	
	independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	<del></del>
	Borrowers,	
(3023)	Underlying information subjected to a review by an independent certified	
	public accountant	
(3024)	Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Ca	eh Clowe
(2023)	Carrier May 101 Datance Street, Income Statement and Statement of Ca	SHIFTOWS
(3026)	Attach the worksheet listing required information	
	to the state of th	
	and the second of the second of the	

<010>	Study Area Code	409025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy, m. lancaster@sprint.com

-
=
_
-
=

STREET, STREET	ion Resoulli de Inter Calou Folia	in de la company de la comp La company de la company d La company de la
<010>	Study Area Code	409025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

## Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Virgin Mobile USA LP Signature of Authorized Officer: CERTIFIED ONLINE Printed name of Authorized Officer: Jay Franklin Title or position of Authorized Officer: Assistant Controller Telephone number of Authorized Officer: 9134997864 ext. Study Area Code of Reporting Carrier: 409025 Filing Due Date for this form: 07/01/2015 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. § 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

CONTRACTOR AND	DO AND COMMENT OF THE	
<010>	Study Area Code	409025
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) is authorized to submit the information reported on behalf of the reporting calls certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.			
Name of Authorized Agent:			
Name of Reporting Carrier:			
Signature of Authorized Officer:	Date:		
Printed name of Authorized Officer:			
Title or position of Authorized Officer:			
Telephone number of Authorized Officer:			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:		

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipie	nts on Behalf of Reporting Carrier
이 경기 이 아무리 아이트 아이트 가는 경기에게 하는 것이 하는 것이 아이들이 아니다. 그리고 있다면 하는 것이 없는 것이 없는 것이 없는 것이다.	orized to submit the annual reports for universal service support reporting carrier; and, to the best of my knowledge, the informat	
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Fitle or position of Authorized Agent or Employee of Agent	10.	
Telephone number of Authorized Agent or Employee of Ag	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	



Network outage report information redacted

<010>	Study Area Code		409025
<015>	Study Area Name		Virgin Mobile USA LP
<020>	Program Year		2016
<030>	Contact Name - Person	USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Num	nber - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<810>	Reporting Carrier	Virgin Mobile USA LP	
<811>	Holding Company	Softbank Corp.	

i hit Coronin (S) GAJA Coronin (S) (1000) PS (MAJA Coronin (NG MOSE (S) 2) Pag 2003

(807) e se come de la come de la

<812> Operating Company

Virgin Mobile USA LP

And the second s		5025	
Affiliates		SAC	Doing Business As Company or Brand Designation
Virgin Mobile USA LP		409025	Assurance Wireless
	(#		
2.0			
1917	A46		

FOC FOR	m (B) Copperaminal Reposing			
	Drift Collegion Some			
	Study Area Code	469014		
	Study Area Name	Virgin Mobile USA	LP	
<020>	Program Year	2016		
	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster		
	Contact Telephone Number: Number of the person identified in data line <030>	9137626107 ext.		district the second
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@sp	orint.com	
AMNUS	n reporting for all carriers			52 (518) 22 (522) Conto attor conto attor Required Retained (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	
	Outage Reporting (voice)		(complete attached worksheet)	
<210> <300>	Unfulfilled Service Requests (voice)	outages to report		
-3002	ontained service nequests (voice)		2	
<310>	Detail on Attempts (voice)		4	
			(attach descrip	ptive document)
<320>	Unfulfilled Service Requests (broadband)			181818
<330>	Detail on Attempts (broadband)		(attach descr	iptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed	120		
<420> <430>	Mobile [1.1914] Number of Complaints per 1,000 customers (broadb	pand)		
<440>	Fixed			A STATE OF
<450> <500>	Mobile Service Quality Standards & Consumer Protection Ru	ules Compliance	(check to indicate certification)	
	469014C0510.pdf		]	141
<510>			(attached descriptive document)	- V
<600>	Functionality in Emergency Situations 469014C0610.pdf	U WARRANT TO THE REAL PROPERTY.	(check to indicate certification)	<b>□ ✓</b>
			(attached descriptive document)	V. 7
<610>				
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
<800> <900>	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?	ni.	(complete attached worksheet) yes, complete attached worksheet)	
	Voice Services Rate Comparability Certification		es, complete dituctied worksneety	
<1010>			(attach descriptive document)	
<1100>	Certify whether terrestrial backhaul options exist (Y	es or No) OO	(If not, check to indicate certification)	
<1110>			(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers  Price Cap Carriers, Proceed to Price Cap Additional D	Occumentation Works	(complete attached worksheet)	
	Including Rate-of-Return Carriers affiliated with Pri			
<2000>	A CONTRACT OF THE PROPERTY OF		(check to indicate certification)	
<2005>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Works	(complete attached worksheet)  Sheet	
<3000>	The state of the s	TO RES	(check to indicate certification)	
<3005>			(complete attached worksheet)	W. A. S. A. S. A. N.

Carlo de la companya della companya de la companya de la companya della companya	rvice Quality Improvement Reporting   lection Form		FCG Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	469014	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	(yes / no ) O	
<111>	year plan" filed with the FCC?	(yes / no ) O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concept which only receives frozen support, your progress report is only required to address voice telephony service.	ompany is a	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confir that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall b submitted at the wire center level or census block as appropriate.	-year	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How much (USF) was used to improve service quality and how support was used to improve	ve service quality	
<116>	How much (USF) was used to improve service coverage and how support was used to impr		
<117>	How much (USF) was used to improve service capacity and how support was used to improve		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)

Data Collection Form

<220>

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	469014
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number		Outage Start Time		Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
					\$	See attached	1				
					wo	rksheet					
									1-1-1		
- Car									- 0		
	61 - 1				X						

Data Co.	Official including Voice Rate Data	FIGG Forth 486.  OMB Control No. 3040 (1981 / 9M Bifontrol No. 3040 (1981)					
		State of the state of the second state of the second state of the state of the second					
<010>	Study Area Code	469014					
<015>	Study Area Name	Virgin Mobile USA LP					
<020>	Program Year	2016					
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster					
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.					
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com					
	<u></u>						
<701>	Residential Local Service Charge Effective Date 1/1/2015						
<702>	Single State-wide Residential Local Service Charge						

/03>	175000
	1

				400	143 CA 143 CA 144 CA	200000000000000000000000000000000000000	.05.	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
State	Lacitorige (rece)	JAIC (CELLC)	nate type	SCI FIGURIAN	State Substitute and Grange		331110	Total par mile mater and 1 co
						34		
			1.1					
			+					

<010>	Study Area Code	469014
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
	***	+		7 .				
				<del>                                     </del>				
						1.40%		
							10.0	
					-			
		<del> </del>		<del>                                     </del>				
		,						
				+				
						-		

	enstine Companies Hoppingm				90 90 11	C Form 491 AB Coph of No 250 Seab / Style Cophic by 2013	Ño 3060-0819
<010>	Study Area Code		469014				
<015>	Study Area Name						
<020>	Program Year	3 - 3 - 6 - 6 - 6 - 6 - 6 - 6 - 6 - 6 -	Virgin Mobile	USA DP			
<030>		JSAC should contact regarding this data					
<035>		ber - Number of person identified in data line <030>	9137626107 ex				
<039>		Email Address of person identified in data line <030>					
<810>	Reporting Carrier	Virgin Mobile USA LP	andy.m.ianca	ster@sprint.com	7875-1650		
<811>	Holding Company	Softbank Corp.					
<812>	Operating Company	Virgin Mobile USA LP					
<813>		Affiliates		SAC	Doing Busin	ness As Company or Brand Designation	
			See att	ached worksho	eet		
9 9 9					10 11		
9 9 5							
9 9 8							
IW.							

energial.	Cleng-Reponder	propagation of the propagation o	
	and the second	punts compact of algebra structure of a logarity structure.	No - (0.00) (080/9)
		1 JUNY 2013 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	
	NO 100 100 100 100 N		
<010>	Study Area Code	469014	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Andrew M. Lancaster 9137626107 ext.	
<035>	Contact Email Address - Email Address of person identified in data line <030>		
<039>	Contact Email Address - Email Address or person identified in data line <030>	andy.m.lancasterwsprint.com	
<910>	Tribal Land(s) on which ETC Serves		
			_
<920>	Tribal Government Engagement Obligation	Name of Attached Document	
16	T-15-15-15-15-15-15-15-15-15-15-15-15-15-		
	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes		
	m the status described on the attached document(s), on line 920,	Select	
	((a)(9) includes:	'es or No or lot Applicable	
<921>	Needs assessment and deployment planning with a focus on Tribal		
13217	community anchor institutions.	1011111	
<922>	Feasibility and sustainability planning;	Account to a contract of the c	
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		
-3237	compliance men man pushess and decising requirements.	the state of the s	

	ofterresthallBackhalldReportings	HCC Form 481 CMAE Control Not 3060 Q986/OMB Control Not 1000 08119
<010>	Study Area Code	469014
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps

	nn, and textilion timeratine testioners.	Section 12 Section (Inc. 2) (Chom/QP2) (Chom/QP2)
Lifetti.		ONAL CONTROL MAD 1962 OF BIS/ONAB VIANUOLING 1962 OF BIS/ONAB
Die col		100.2015
<010>	Study Area Code	469014
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy, m. lancaster@sprint.com
	The second secon	· ·
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
	· L	Name of Attached Document
		Harite of Attached Document
<1220>	Link to Public Website HTTP ht	ttp://www.assurancewireless.com/Public/TermsandConditions.aspx
"Please ch	neck these boxes below to confirm that the attached document(s), on line 1210,	
or the we	bsite listed, on line 1220, contains the required information pursuant to	
§ 54.422	a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually r	report:	
<1221>	Information describing the terms and conditions of any voice	
	telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
	The second of the second of part of the plant	
	5 1n 11 esn 5	
<1223>	Additional charges for toll calls, and rates for each such plan.	

		Conficence Wei Classes of Monthless and Conficence
	e de appear la compactificação político e Compactico do la compactica.	
AND DESCRIPTION OF THE PERSON	to Art CP Alaste Silv Staff Mill and P. Staffer of Mills Staff from And Staffer and Anti-Art Staffer Staff Sta The Art CP Alaste Silv Staff Mill and P. Staffer of Mills Staffer and Prince And Mills Staffer Staffer Staffer	
<010>	Study Area Code	
<015>	Study Area Name	469014
<020>	Program Year	Virgin Mobile USA LP
<030>	Contact Name - Person USAC should contact regarding this data	2016
<035>	Contact Telephone Number - Number of person identified in data line <030>	Andrew M. Lancaster 9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
Soloet the	annyongista responses helpy (Ver. No. Net Applicable) to note compliance as	a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, a
	요즘 하는 사람들은 아니라 아니라 아니까? 아니라 아니라 아이를 살아가 되었다. 그는 내가 하는 사람들은 아니라	nation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)i}	
<2011a>	3rd Year Certification (47 CFR § 54.313(b)(1)ii)	
<2011b>	Attachment {47 CFR § 54.313(b)(1)ii}	
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification Support Used to Build Broadband	harmonia de la companya del companya de la companya del companya de la companya d
	Connect America Phase Il Reporting (47 CFR § 54.313(e))	
<2017>	3rd year Broadband Service Certification	
<2018>	Still year broadballa Service certification	
<2019>	Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on lir pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support s' addresses of community anchor institutions to which began providing preceding calendar year.	hall provide the number, names, and
<2021>	Interim Progress Community Anchor Institutions	
		1.0
		Name of Attached Document(s) Listing Required Information

### ### ### #### #####################			
### ### ### ### ### ### ### ### ### ##	in the state of		South Committee
### ### ### ### ### ### ### ### ### ##			
### ### ### ### ### ### ### ### ### ##	· van	The second second second second	
### 2015 Contact Name - Person USAC should contact regarding this data ### 2015 Contact Telephone Number of person between data and a fine and person should not be the work of the person should not be a fine and person sho	_		
Author W. Lancaster.  Anderew M. Lancaster.  (D150) and M. Lancaster.  (D150) Anderew M. Lancaster.  (D15			
CRICK the boase below to note compliance on its five year enrolled path for your process. The process of the process of the year and path of the process of			
CHECK the boars below to note compliance on its five year service quality plan (pursuant to 47 CPR \$4.310(12)). In other certify that the information reported on this form and in the documents attached below is accurate.  [2010] Progress Report on 5 Year Plan [2010] Progress Report on 5 Year Plan [2011] Progress Report on 5 Year Plan [2012] Progress Report on 5 Year Plan [2012] Progress Report on 5 Year Plan [2013] Progress Report on 5 Year Plan [2014] Progress Report on 5 Year Plan [2015] Progress Report for Telecommunication [2016] Progress Report for Telecommunication [2017] Progress Report for Telecommunication [2017] Progress Report for Telecommunication [2018] Progress Report for Telecommunication			
(2010) Progress Report on 5 Yeer Plan Milestone Critification (47 CFB § 5.4.331(f(1)(8))  Pleases check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to providing access to broadband service in the proceding cilendar year.  [2011) § 5.4.313 (f(1)(1)), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the proceding cilendar year.  [2012) Community Anchor institutions (47 CFB § 5.4.313(f(1)(8))  Name of Attached Document Listing Required Information  [2013) Is your company a Privately Held ROR Carrier (47 CFB § 5.4.331(f(1))(8))  Name of Attached Document Listing Required Information  [2014) If yew, does your company the the RIGS annual report  [2015] Sections counter the RIGS annual report  [2015] Sections counter the RIGS annual report  [2016] Document(p) of bellaines Sheet, Income Statement of Cash Flows  [2017] If the response in yea on line 3014, stack your company's RUS annual report and all required documentation.  [2017] If the response is yea on line 3014, stack your company's RUS annual report and all required documentation.  [2018] Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit  [2019] If the response is yea on line 3014, lissue cheet the boss below to set the process below to the response in yea on line 3014, stack your company's RUS annual report and all required documentation.  [2010] Document(p) for Balance Sheet, Income Statement of Cash Flows  [2011] If the response is yea on line 3014, lissue cheet the boss below to set the process below to the process and the set of the process and the set of the process and the set of Cash Flows  [2012] Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit  [2012] If the response is not on the 1014, lissue cheet the loss below.  [2013] If			
Progress Report on 5 Year Plan   Milestone Certification (47 CFR § 54.313(f(1)(8))   Name of Attached Document Listing Required Information   Please check this box to confirm that the altached document(s), on line 3012 contains the required information pursuant to   \$4.313 (f(1)(8)). The carrier shall provide for number, names, and addresses of community anchor institutions to which began providing access to broadband service in the proceeding calendar year.    (3012)   Community Anchor institutions (47 CFR § 54.313(f(1)(1)(1))   Name of Attached Document Listing Required information   (Yes/No)   Plant	CHECK t		
Name of Attached Document Listing Required Information    Pages of the Community Acchor Institute attached document(s), on line 3012 contains the required information pursuant to   \$5.43.13(ff)(s), the carent - stall provide the minimizer, runners, and addressess of community archive healthaldors to which began		or a grandifful transfer certify the tr	in minimized reported on this form and in the decomptine attached below is accorate.
Name of Attached Document Listing Required Information    Pages of the Community Acchor Institute attached document(s), on line 3012 contains the required information pursuant to   \$5.43.13(ff)(s), the carent - stall provide the minimizer, runners, and addressess of community archive healthaldors to which began			
Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to \$ \$4.313 (f)(1)(s), the carrier shall provide he number, names, and addresses of community anchor institutions (AT CRR § 54.313 (f)(1)(s)).  Name of Attached Document Listing Required information pursuant to \$ \$4.313 (f)(1)(s)).  Name of Attached Document Listing Required information (Yes/No)    1912   17 yes, does your company a Privately Held ROK Carrier (47 CRR § 54.313(f)(1)(s))   18 year company a Privately Held ROK Carrier (47 CRR § 54.313(f)(1)(s))    18 year company a Privately Held ROK Carrier (47 CRR § 54.313(f)(1)(s))    18 year company a Privately Held ROK Carrier (47 CRR § 54.313(f)(1)(s))    18 year company a Privately Held ROK Carrier (47 CRR § 54.313(f)(1)(s))    18 year company a Privately Held ROK Carrier (47 CRR § 54.313(f)(1)(s))    18 year company a Privately Held ROK Carrier (47 CRR § 54.313(f)(1)(s))    18 year company in the BUS annual report for Trebecommunications Borrowers)    18 year company in the BUS annual report for Private for the Statement of Cash Flows    18 year company in the Roy of the Bulance Sheet, Income Statement and Statement of Cash Flows    18 year company is year on the BUS, please check the bosts below to contime your submission, on the BUS, please check the Bosts below to contime your submissions, on the BUS, please check the bosts below to contime your submissions on the BUS, please the Bus	(3010)		
Sea 315   Community Anchor Institutions (47 CFR § 54.313(f)(1)(0))   Sea 2115 ((1)(0))   Sea 2115 ((1)(0		Milestone Certification (47 CFR § 54.313(1)(1)(1))	
Set 313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.    Set 313 (f)(1)(iii)   Name of Attached Document Usting Required Information (Yes/No)   Name of Attached Document Usting Required Information (Yes/No)   New Yes/No)			
Name of Attached Document Listing Required information   Yes/No)   Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:   Sectronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		§ 54.313 (f)(1)(ii), the carrier shall provide the number, names, and address	8012 contains the required information pursuant to esses of community anchor institutions to which began
Name of Attached Document Listing Required information   Yes/No)   Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:   Sectronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)			
Name of Attached Document Listing Required information   Yes/No)   Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:   Sectronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		2 90 00 00 00 00 00 00 00 00 00 00 00 00	
South   Street   South   Sou	(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	,
South   Street   South   Sou			Name of Attached Document Listing Required Information
Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compilance requires:	(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	
Sectionic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	(3014)		(Yes/No)
Sectionic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	Please	check these boxes to confirm that the attached document(s), on line 301	7. contains the required information pursuant to § 54.313(f)(2) compliance requires:
Telecommunications Borrowers    Telecommunications			
Solid   If the response is yes on line 3014, its your company's RUS annual report and all required documentation   Name of Attached Document Listing Required Information   (Yes/No)     (Yes/No)     (Yes/No)     (Yes/No)     (Yes/No)     (Yes/No)     (Yes/No)   (			<u>-</u>
Name of Attached Document Listing Required Information   (Yes/No)   (Yes/No	(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows
Name of Attached Document Listing Required Information   (Yes/No)   (Yes/No			
Name of Attached Document Listing Required Information   (Yes/No)   (Yes/No	(3017)	[1] [1] 마다리트 (대통령) [1] [1] [1] [1] [1] [1] [1] [1] [1] [1]	
If the response is no on line 3014, is your company audited? (Yes/No)		report and all required documentation	Torran K. B. J.
If the response is no on line 3014, is your company audited? (Yes/No)			Name of Attached Document Listing Required Information
confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains  Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit  If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Borrowers,  Underlying information subjected to a review by an independent certified public accountant  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	(3018)	If the response is no on line 3014, is your company audited?	
confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains  Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit  If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Borrowers,  Underlying information subjected to a review by an independent certified public accountant  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		If the response is ves on line 3018, please check the boxes below to	
(3021) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit  If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant, or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications.  Borrowers,  Underlying information subjected to a review by an independent certified public accountant  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Attach the worksheet listing required information		confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit  If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Borrowers,  Underlying information subjected to a review by an independent certified public accountant  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Attach the worksheet listing required information	(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fi	ormat comparable to RUS Operating Report for Telecommunications
Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit  If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Borrowers,  Underlying information subjected to a review by an independent certified public accountant  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Attach the worksheet listing required information	(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows
If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  [3022] Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,  [3023] Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification.  [3024] Underlying information subjected to an officer certification.  [3025] Document(s) for Balance Sheet, income Statement and Statement of Cash Flows	(3021)		The state of the s
(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,  (3023) Underlying information subjected to a review by an independent certified public accountant  (3024) Underlying information subjected to an officer certification.  (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  (3026) Attach the worksheet listing required information			noise accountant that performed the company's interioral according
(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,  (3023) Underlying information subjected to a review by an independent certified public accountant  (3024) Underlying information subjected to an officer certification.  (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  (3026) Attach the worksheet listing required information			
independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,  (3023) Underlying information subjected to a review by an independent certified public accountant  (3024) Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, income Statement and Statement of Cash Flows  (3026) Attach the worksheet listing required information		contains:	
format comparable to RUS Operating Report for Telecommunications Borrowers,  (3023) Underlying information subjected to a review by an independent certified public accountant  (3024) Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  (3026) Attach the worksheet listing required information	(3022)	Copy of their financial statement which has been subject to review by an	
Borrowers, Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification. Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  (3025) Attach the worksheet listing required information.			<b>—</b>
public accountant Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Attach the worksheet listing required information			
public accountant Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Attach the worksheet listing required information	(3023)	Underlying information subjected to a review by an independent certified	
(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  (3026) Attach the worksheet listing required information		public accountant	
(3026) Attach the worksheet listing required information	(3024)	Underlying information subjected to an officer certification.	
	(3023)	Document(s) for balance Sneet, income Statement and Statement of Ci	ISO Flows
Name of Attached Decimal Links B.	(3026)	Attach the worksheet listing required information	[의문의학기 : 그리고 그리고 함께 다른 사람들이 되었다. 그리고 그 글로그리고 그리고 그리고 그리고 그리고 그리고 그리고 그리고 그리고 그리고
Name of Attached December 11th - Particular 11th			
	di mo	and the second s	Name of Attracted Degree of the Particular Section 2015

<010>	Study Area Code	469014
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andv.m.lancaster@sprint.com

v1	

1 3 3 4 4 4 5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Park Reporting Cards Section Cards	Topica mengali Temporal pengangan pengangan pengangan pengangan Pengangan
<010>	Study Area Code	469014
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

## Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Virgin Mobile USA LP Signature of Authorized Officer: CERTIFIED ONLINE Printed name of Authorized Officer: Jay Franklin Title or position of Authorized Officer: Assistant Controller Telephone number of Authorized Officer: 9134997864 ext. Study Area Code of Reporting Carrier: 469014 Filling Due Date for this form: 07/01/2015 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

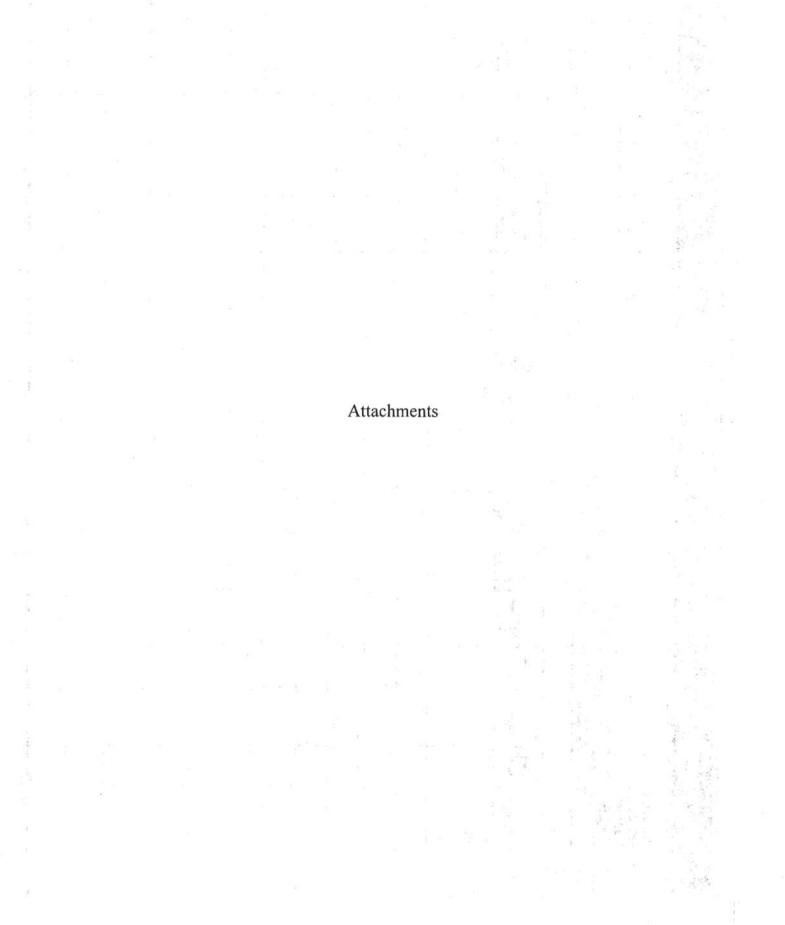
	THE STATE OF THE S
Study Area Code	469014
Study Area Name	Virgin Mobile USA LP
Program Year	2016
Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; my agent; and, to the best of my knowledge, the reports and d	is authorized to submit the information reported on behalf of the reporting carrier responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ata provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipie	nts on Behalf of Reporting Carrier
[1] 20 M - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	norized to submit the annual reports for universal service support reporting carrier; and, to the best of my knowledge, the informat	없다. 그 것이 없어지는 사용 그리지 않는데 가지 않는데 하다 하다 가는데 보다 하나 하나 하나 하나 하나 나를 보고 있다.
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Ag	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	



Network outage report information redacted

<010>	Study Area Code		469014	
<015>	Study Area Name		Virgin Mobile USA LP	
<020>	Program Year		2016	
<030>	Contact Name - Person USAC should contact regarding this data		Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>		9137626107 ext.	
<039>	Contact Email Address - E	mall Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<810>	Reporting Carrier	Virgin Mobile USA LP		
<811>	Holding Company	Softbank Corp.		
<812>	Operating Company	Virgin Mobile USA LP		

<813>	\$75 KK \$20 CAS A	3.69
Affiliates	SAC	Doing Business As Company or Brand Designation
Virgin Mobile USA LP	469014	Assurance Wireless
\$2.00 (1.00		
	E Y	
		West Company (1997) 1997 1997 1997 1997 1997 1997 1997

ieci.	andSE Carrenament (epoints)					6.136 cm (0.1.136)
	Data collection for m		1.3/10/2		dis .	
<010>	Study Area Code	139003	-h/1			45 7 %
<015>	Study Area Name		obile USA	DE.		
<020>	Program Year	2016				
	Contact Name: Person USAC should contact with questions about this data		Lancaste	r		
	Contact Telephone Number: Number of the person identified in data line <030>	91376261	07 ext.			ولمدرج
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.la	ancasteræs	print.com		
ANINU/A	n reporting for all carriers					541381 EV. 199 Single Fig Coming Chapt Required: (Applied) (check box when complete)
<100>	Service Quality Improvement Reporting			(complete attached worksheet	,	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
<200>	Outage Reporting (voice)			(complete attached worksheet	,	/
<210> <300>	Unfulfilled Service Requests (voice)	outages to	report			
<310>	Detail on Attempts (voice)					48000
13102	betail of Attempts (voice)				tach description documen	ari .
			-	101	tach descriptive documer	
<320>	Unfulfilled Service Requests (broadband)				Ļ	
<330>	Detail on Attempts (broadband)				attach descriptive docume	enti
	12					
	Number of Complaints per 1,000 customers (voice)			W. A. Charles		- 0
<410> <420>	Fixed Mobile 0.3547					/
	Mobile 0.3547  Number of Complaints per 1,000 customers (broadb	oand)				- Indiana
<440>	Fixed				1	12221
<450> <500>	Mobile Service Quality Standards & Consumer Protection Ru	ules Compl	iance	(check to indicate certification	n)	
	139003CT510.pdf			1	19	
<510>				(attached descriptive docu	ment)	<b>1</b>
<600>	Functionality in Emergency Situations			(check to indicate certification	,,	
	139003CT610.pdf					
				(attached descriptive documen	it)	
<610>						
<700>	Company Price Offerings (voice)			(complete attached workshee	,	
<710>	Company Price Offerings (broadband)			(complete attached workshee		
<800> <900>	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?		H	(complete attached workshee f yes, complete attached workshee		
	Voice Services Rate Comparability Certification					The state of
<1010>				(attach descriptive document	,	
<1100	Certify whether terrestrial backhaul options exist (Y	es or No	00	) (If not, check to indicate cert	ification)	
		3, 1101				
<1110> <1200>	Terms and Condition for Lifeline Customers			(complete attached workshee (complete attached workshee	0.54	
	Price Cap Carriers, Proceed to Price Cap Additional I	Documenta	ation Work	sheet	-	
<2000>	Including Rate-of-Return Carriers affiliated with Pri	ice Cap Loc	al Exchang	e Carriers (check to indicate certification		1355.3.30
<2005>				(complete attached worksheet	person.	
	Rate of Return Carriers, Proceed to ROR Additional	Document	ation Wor		_	1, 9, 20, 5, 20, 5,
<3000> <3005>				(check to indicate certification (complete attached worksheet		

Study Area Code   139003	MONEY WILLIAM	ervice Quality Improvement/Reporting	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
O200 Program Year  O200 Contact Name - Person USAC should contact regarding this data  Andrew M. tancaster  O2016 Contact Telephone Number - Number of person identified in data line <030>  O2016 Contact Telephone Number - Number of person identified in data line <030>  O2016 Contact Telephone Number - Number of person identified in data line <030>  O2017 Contact Telephone Number - Number of person identified in data line <030>  O2017 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030>  O2018 Contact Temail Address - Email Address of person identified in data line <030  O2018 Contact Temail Address - Email Address of person identified in data line <030  O2018 Contact Temail Address - Email Address of person identified in data line <030  O2018 Contact Temail Address - Email Address of person identified in	<010>	Study Area Code	139003
Contact Name - Person USAC should contact regarding this data  Andrew M. Lancaster  \$117628107 ext.  \$2395	<015>	Study Area Name	Virgin Mobile USA LP
Contact Name - Person USAC Should contact regarding this data  Anadew N. Liancaster  Ana	<020>	Program Year	2016
<ul> <li>Contact Email Address - Email Address of person identified in data line &lt;0300 andy. n.1amcaster@sprintc.com</li> <li>4110&gt; Has your company received its ETC certification from the FCC? (yes / no) ○ (yes</li></ul>	<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<ul> <li>&lt;110&gt; Has your company received its ETC certification from the FCC? (yes / no ) O O If your answer to Line &lt;110&gt; is yes, do you have an existing §54.202(a) "5 (yes / no ) O O O O O O O O O O O O O O O O O O</li></ul>	<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?  If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report so only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Application of the plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Application of the plan tragets Report how much (USF) was used to improve service quality and how support was used to improve service coverage and how support was used to improve service coverage and how support was used to improve service capacity How much (USF) was used to improve service capacity and how support was used to improve service capacity Provide an explanation of network improvement targets not met	<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Name of Attached Document  Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  <113> Maps detailing progress towards meeting plan targets export how much (USF) was used to improve service quality and how support was used to improve service coverage How much (USF) was used to improve service coverage and how support was used to improve service capacity 418> Provide an explanation of network improvement targets not met	<110>		(yes / no ) O O
report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Name of Attached Document  Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  <113 Maps detailing progress towards meeting plan targets  <114 Report how much universal service (USF) support was received  How much (USF) was used to improve service and how support was used to improve service coverage  How much (USF) was used to improve service capacity and how support was used to improve service coverage  How much (USF) was used to improve service capacity and how support was used to improve service coverage  How much (USF) was used to improve service capacity and how support was used to improve service coverage  How much (USF) was used to improve service capacity and how support was used to improve service capacity  Frovide an explanation of network improvement targets not met	<111>		(yes/no) O O
Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  <113> Maps detailing progress towards meeting plan targets <114> Report how much universal service (USF) support was received <115> How much (USF) was used to improve service quality and how support was used to improve service coverage <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity <118> Provide an explanation of network improvement targets not met	<112>	report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only	ompany is a
<114> Report how much universal service (USF) support was received <115> How much (USF) was used to improve service quality and how support was used to improve service quality <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity <118> Provide an explanation of network improvement targets not met		that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be	rm e-year
<114> Report how much universal service (USF) support was received  <115> How much (USF) was used to improve service quality and how support was used to improve service quality  <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage  <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity  <118> Provide an explanation of network improvement targets not met	<113>	Maps detailing progress towards meeting plan targets	
<115> How much (USF) was used to improve service quality and how support was used to improve service quality <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity <118> Provide an explanation of network improvement targets not met			
<116> How much (USF) was used to improve service coverage and how support was used to improve service coverage <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity <118> Provide an explanation of network improvement targets not met			ve service quality
<117> How much (USF) was used to improve service capacity and how support was used to improve service capacity <118> Provide an explanation of network improvement targets not met		그들은 아들이 살아가는 아내는 아내는 아내는 아내는 아내는 아내는 아내는 아내는 아내는 아내	
<118> Provide an explanation of network improvement targets not met			
in the prior calendar year.		는 [변경으로 만든다 시대 1800년 1805년 - 1900년	ore server septemy

(200) Service Outage Reporting (Voice)

PCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	139003
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
						See attached					
					wo	rksheet	The state of the s				
			E			<u></u>					
	1.0										
	18.1		No.								
	1							-			

BOTH AND THE STATE OF	steman - haceto Valdelich stehe Tall	FC (Bourt 421)
	and the second s	PERSONAL TARGETTES BANGLOSCO DE L'ENFORTT DI NOTE : 17
		9.W/4612
-040-	CALL A COLUMN COLUMN	
<010>	Study Area Code	139003
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<701>	Residential Local Service Charge Effective Date 1/1/2015	
<702>	Single State-wide Residential Local Service Charge	

<703>

				Residential Local		3645	Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
							100 - 1	
								- DATE OF SECULO
							W. W. Company	
				<del></del>				
			and the second					

		July 2012
<010>	Study Area Code	139003
<015>		Virgin Mobile USA LP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
				1 1 1V T				
				ļ				
in the second	¥	<del> </del>						
						111		
				***************************************	-			100
					d+41			- y
	4 40						ALE O	e 3 65
							51 464 (31) x 10)	94 14
		25.00				4-F	H me	
	100		7.0			F		ie ie

500000	on Comercial				HOCF-Clini481	
	weeking a				- Charles Company	1030-0480/ONTE Clambolings, 2080-08
				Addition of the Section and the Section	160./2063 •	
010>	Study Area Code		139003			
015>	Study Area Name		Virgin Mobile US	SA LP		10 pt
020>	Program Year		2016			
)30>		USAC should contact regarding this data	Andrew M. Lancas	ster		
35>		nber - Number of person identified in data line <030>	9137626107 ext.	24		
)39>	Contact Email Address -	Email Address of person identified in data line <030>	andy.m.lancaste	r@sprint.com		
310>	Reporting Carrier	Virgin Mobile USA LP				
311>	Holding Company	Softbank Corp.				
12>	Operating Company	Virgin Mobile USA LP				
		13				
13>	akan ya Malan ke Sansa	Secretary and the second of th		49.75	Control (Little) (1995) (Fig. 1995)	80 (15)
		Affiliates	- 1	SAC	Doing Business As Comp	any or Brand Designation
				es en		
			TERRAL MUSIC AND HER	The state of the s		
,						respective and a second
,			See affac	hed workshe	et	
			See attac	hed workshe	et	
			See attac	hed workshe	et	
			See attac	hed workshe	et	
			See attac	hed workshe	et	
			See attac	hed workshe		
			See attac	hed workshe		
			See attac	hed workshe		
			See attac	hed workshe		
			See attac	hed workshe		
			See attac	hed workshe		
			See attac	hed workshe		
			See attac	hed workshe		
			See attac	hed workshe		
			See attac	hed workshe		
			See attac	hed workshe		
			See attac	hed workshe		